

## MTC FEDERAL REMOTE SERVICE DELIVERY OPTIONS

- **Web-Branch**  
24/7 online access to your MTC Federal accounts.
- **Mobile Branch with Mobile Deposit**  
Check balances, transfer funds, pay bills, and deposit checks.
- **Tele-Branch 24/7**  
Audio response service to check balances and transfer funds.
- **Wires**  
Transfer funds going to another institution.
- **Same-Day ACH**  
Transfer funds going to another institution and coming from another institution.
- **Loan 2 Go Center**  
Apply or speak with a lender.
- **ATMs**  
Cash withdrawal access.
- **Phone**  
Check our website [MTCFederal.com](https://www.MTCFederal.com) for business hours.
- **Credit Card or Debit Card**  
New, lost, stolen, fraud, and replacement.
- **Night Drops**  
Deposits or payments can be made at branch night drops, except for the Verdae Branch.

If you have questions related to any of the above services or any other credit union services, please use the contact information below:

<b>Main Office Number</b>	800-442-7792
<b>Wire/Same-Day ACH</b>	800-442-7792
<b>Consumer Loan Requests</b>	800-442-7792
<b>Loan 2 Go Center</b>	864-908-3402
<b>Mortgage Loan Request</b>	800-442-7792
<b>Debit Card:</b>	800-425-7528 (24/7)
<b>Credit Card:</b>	888-699-1048 (24/7)
<b>Web-Branch/Mobile Support</b>	800-442-7792



**QUICK GUIDE TO ACCESSING SERVICES:**

<a href="#"><u>Web-Branch</u></a>	24/7 online access to your MTC Federal Accounts. If not, <a href="#">click here</a> to enroll.
<a href="#"><u>Mobile Branch with Mobile Deposit</u></a>	Transfer funds, pay bills, deposit checks, check balances, find MTC Federal branches and CO-OP ATMs. <a href="#">CO-OP ATM locations</a> . Must be <a href="#">enrolled in Web-Branch</a> first.
<b>Tele-Branch</b>	Phone access to your account information. Call 800-625-7491.
<b>Wires</b>	Transfer funds to another institution. Call 800-442-7792.
<b>Same-Day ACH</b>	Transfer funds going to another institution and coming from another institution. Call 800-442-7792.
<a href="#"><u>ATMs</u></a>	Cash withdrawals at MTC Federal <a href="#">ATM locations</a> with access to <a href="#">30,000 CO-OP ATMS</a> . Locations available on Mobile Branch App.
<b>Phone</b>	Speak to a Member Service Representative. Call 800-442-7792.
<a href="#"><u>Credit Card or Debit Card</u></a>	New, lost, stolen, fraud, and replacement. For Credit Cards Call 888-699-1048. (24/7) For Debit Cards Call 800-425-7528. (24/7)
<a href="#"><u>Night Drops</u></a>	Deposits can be made at branch night drop, excluding Verdae Branch. Branch <a href="#">locations</a> can be found at <a href="#">MTCFederal.com</a> .
<b>Member Contact Center</b>	Available during normal business hours by phone or email. Call 800-442-7792. <a href="mailto:membercontactcenter@mtcfederal.com">membercontactcenter@mtcfederal.com</a>